

Denplan Care

Benefits at a glance from October 2018



Denplan Care includes preventive and the option to choose emergency care, plus a wide range of restorative dental treatments all included in your personalised plan.

It's worth remembering that treatment is always at the discretion of your dentist. This is a summary of the benefits, exclusions and limitations. Full terms and conditions can be found in the Membership Booklet.

Denplan Care gives you
✓ An easy way to spread the cost of your routine preventive and restorative private dental care
Routine preventive and restorative dental care from your dentist which includes
✓ Check-ups
✓ Scaling, polishing and other hygiene treatments
✓ Preventive dental advice
✓ Dental x-rays
✓ Necessary fillings
✓ Any necessary extractions
Major restorative care from your dentist
✓ Periodontal (gum) treatment
✓ Crowns, bridges, dentures, inlays (excluding laboratory fees)
✓ Root canal treatment (if offered by the dentist)
Denplan Care does not cover
✗ Laboratory fees and prescriptions
✗ Any treatment excluded by the dentist in your contract, which is then payable by you to the dentist
✗ Referral to a specialist or specialist treatment
✗ Treatment carried out by someone other than by your registered dentist, except when you need emergency temporary dental treatment
✗ Orthodontics, implants, cosmetic treatment
✗ Sedation fees

For 60p a month you can add Denplan Supplementary Insurance which includes:

Worldwide dental injury and dental emergency cover

- ✓ Temporary emergency dental treatment in the UK (up to £450 per incident. Maximum amount payable £900 per calendar year)
- ✓ Temporary emergency dental treatment when overseas (up to £470 per incident. Maximum amount payable £940 per calendar year)
- ✓ 24-Hour Worldwide Dental Emergency Helpline

Hospital cash payment

- ✓ Up to £62 for each night you stay in hospital under the care of a dental or maxillofacial surgeon for dental treatment for up to one year

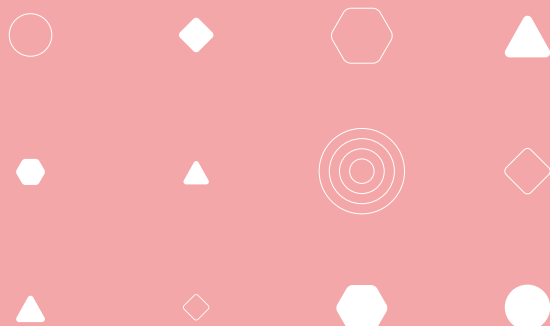
Mouth cancer cover

- ✓ Up to £12,000 towards one course of treatment for up to 18 months following diagnosis (smokers are included)

Denplan Supplementary Insurance does not cover

- ✗ Emergency dental treatment provided by your own dentist or a dentist/specialist acting on your dentist's behalf
- ✗ Dental injury caused while training for or participating in contact sports, unless appropriate mouth protection is worn
- ✗ Mouth cancer diagnosed before joining a Denplan payment plan or within 90 days after the date you joined (or for which tests or consultations began within those 90 days)
- ✗ Mouth cancer situated in the tonsils

If you'd like to find out more, please ask a member of the practice team or visit www.denplan.co.uk/patients or email cae@denplan.co.uk or call us on 0800 401 402



Questions and answers



Q What is Denplan Care?

A Denplan Care helps you budget for your regular dental visits. It covers most of your restorative care such as fillings or crowns should you need them, as well as the option to include worldwide dental injury and dental emergency cover (Denplan Supplementary Insurance).

The amount you pay for Denplan Care is set by your dentist and based on your oral health needs.

Q When will my Denplan Care contract start?

A Your dentist will agree the start date for your Denplan Care contract with you. This date will always be the first day of a month.

Q How will Denplan Care benefit my dental health?

A You can use Denplan Care to support a preventive approach to your oral healthcare. Regular check-ups, dental care and oral health advice can help reduce the need for costly and complex dental treatment.

Q How much does it cost?

A As the dentist sets their own fees, they will be able to give you an indication of the price you'll pay. It will depend on the amount of care you need. Please note that there is a one-off registration charge of £15 on joining.

Q Are there any discounts available?

A There may be discounts where more than one member of a family (or group) is registered with any member dentist at one practice, the following discounts may apply:

Two family/group members	- 5%
Three family/group members	- 10%
Four or more family/group members	- 15%

Please note: if your dentist offers a discount, to qualify all payments must be collected using a single Direct Debit. All correspondence will be sent to the address of the person who pays for the dental payment plans.

Q Who am I in contract with?

A For the dental care you receive under Denplan Care you are in contract with your dentist. For the Denplan Supplementary Insurance element you are in contract with Simplyhealth Access.

